



THE SOCIAL HOUSING
SAFETY NETWORK
SCOTLAND



The Social Housing Safety Network Scotland NEWSLETTER

Welcome!

Our Winter 2024/25 newsletter will bring you up to date with what's happened since the last edition and what we've got coming up over the coming months.

ASBESTOS MANAGEMENT IN SOCIAL HOUSING: THE PRACTICAL APPROACH

9th April 2025 | The Studio, Glasgow



We're delighted to bring you this Network event which will see one of the Network co-founders, **Matt Dawes**, spending a whole day talking about the key topic of asbestos management. We've put together a great programme for you with plenty of opportunity for discussion for what will be an interactive, info-filled day – we invite attendees to submit any questions they have ahead of the day or bring the questions with them, so that we can generate discussion and share practice and ideas amongst the group.

This is one of our 'paid for' events; they're available to both members and non-members, but members of the Social Housing Safety Network Scotland are entitled to discounted places (£179 + VAT each).

Places are limited for this event, so we'd encourage you to book your space early so that you don't miss out. [Visit the website for more information and the booking form.](#)

Annual Conference 2025... bookings now open!

Bookings open! - Click the banner to find out more!



THE SOCIAL HOUSING
SAFETY NETWORK
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Tenant & Resident Safety Annual Conference 2025

Delegate rates from £249



19th & 20th November 2025
Hampden Park Stadium, Glasgow





Welcome to our new members!

Since our last newsletter, our Network has grown and we're delighted to welcome the following organisations:

East Ayrshire Council

Manor Estates Housing Association

Dunbritton Housing Association

Linthouse Housing Association

Trust Housing Association

Angus Housing Association

SHR Response to the consultation on indicators for monitoring the Scottish Social Housing Charter

On 14th January 2025, The Scottish Housing Regulator (SHR) published the outcome of its consultation on the indicators social landlords report on in their Annual Return on the Charter (ARC).

The ARC is the main way social landlords demonstrate how they are performing against the standards and outcomes of the Scottish Social Housing Charter.

The Regulator will introduce new tenant and resident safety indicators including on fire and electrical safety and three new indicators on damp and mould. It will also remove a small number of indicators and improve clarity on the definitions of a number of existing indicators.

The Regulator has made the changes following a period of extensive consultation with stakeholders including tenants, landlords, representative bodies, advisory groups and others with an interest in social housing.

Social landlords will start collecting data for the new indicators from 1 April 2025. The first ARC using the new indicators will be due by 31 May 2026. We have extracted information relevant to the NEW tenant and resident safety indicators only. Please read the **SHR publication in full** to ensure you fully understand the requirements.

[You can read the SHR publication here.](#)

[You can read our summary of the key information relevant to the new tenant and resident safety indicators here](#)



Last few places left - FREE Network Get Together - Policy & Procedure Workshops

25th or 27th March 2025 - Glasgow

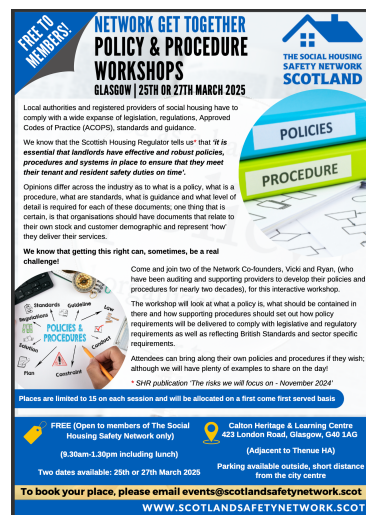
Local authorities and registered providers of social housing have to comply with a wide expanse of legislation, regulations, Approved Codes of Practice (ACOPS), standards and guidance.

Opinions differ across the industry as to what is a policy, what is a procedure, what are standards, what is guidance and what level of detail is required for each of these documents; one thing that is certain, is that organisations should have documents that relate to their own stock and customer demographic and represent 'how' they deliver their services. We know that getting this right can, sometimes, be a real challenge!

Come and join two of the Network Co-founders, Vicki and Ryan, (who have been auditing and supporting providers to develop their policies and procedures for nearly two decades), for this interactive workshop. The workshop will look at what a policy is, what should be contained in there and how supporting procedures should set out how policy requirements will be delivered to comply with legislative and regulatory requirements as well as reflecting British Standards and sector specific requirements.

[The full flyer can be viewed here.](#)

To book a place just email events@scotlandsafetynetwork.scot



**Would you like to host a Network 'Get Together' for members?
If so please contact Vicki for an informal chat: 07974 578103**

Exclusive benefit reminder

Network members are entitled to use our EXCLUSIVE member benefits:

- Self-assessment checklist
- Legislation Tracker and KPI Scorecard
- 'Big 6' Policy and Procedure 'Sense Check'
- Training Matrix Template - Tenant/Landlord Safety

To find out more, [visit the website](#) or email network@scotlandsafetynetwork.scot

In case you missed it: 'Ask the lawyer'

Brodies LLP have kindly put together responses to a couple of recent member questions, which we have shared on the website for those who may find this useful.

TMVs

Concerns have been raised regarding the legal position on accessing residential properties to conduct essential Thermostatic Mixing Valve (TMV) maintenance.

Specifically, the Network seeks clarification on whether Registered Social Landlords (RSLs) would be deemed to have fulfilled their H&S responsibilities after making three unsuccessful attempts to gain access for maintenance purposes, provided that all attempts are documented through letters, tenant contacts (texts/phone calls), and other evidence or whether, in order to discharge their H&S duties, it would be necessary for them to force access to carry out TMV maintenance.

Tenant or owner/occupiers replacing windows/doors facing into communal areas

If a tenant or owner/occupier replaces windows/doors facing into the communal areas and these do not meet the required safety standards, can the social housing provider take steps to replace these windows/doors with those that comply with the required safety standards?

You can view both the responses [on the website](#) (Login details required)

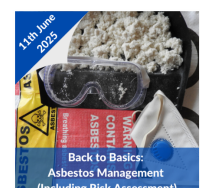
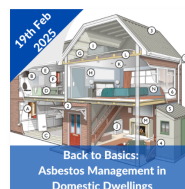
If you need a login details reminder or have a question you'd like us to 'ask the lawyer' a question, please email network@scotlandsafetynetwork.scot



FREE member webinars

Our 'Back to Basics' series of webinars which will take a look at a specific safety-related subject and tell you what you should be doing to comply with the Regulations and standards – sometimes, it's about more than holding a certificate or assessment and ticking a box...

[Visit the website](#) to find out more and book your place.



Consultation – Scottish Government (Dec 24)

Scottish Building Regulations: Proposed review of fire safety topics including Cameron House Hotel recommendations:

Fire safety risks in traditional buildings used as hotels, review of current provision on fire suppression, combustibile cladding and other issues

The Scottish Government issued a consultation in December 2024 to consider changes to the standards and processes set within The Building (Scotland) Regulations 2004 (as amended) and other published guidance documents to improve provisions addressing fire safety.

The consultation seeks to obtain the views and opinions of stakeholders on a review of building standards relating to the fire safety of historic buildings converted for hotel use **and several other specific fire safety issues**, to help ensure the safety of people in and around Scotland's buildings.

[Visit our website](#) for more details about the aspects of the consultation that would affect the social housing sector and how to respond.

Scotland's Housing Festival - we'll be there!



We are exhibiting at this year's CIH Scotland's Housing Festival being held at the Edinburgh International Conference Centre (EICC) on 4th & 5th March 2025.

Network co-founders Vicki and Ryan will be there (at stand 22) - if you're at the festival please do go and say hello and grab some freebies!

Discounted training from HHSC Learning

We'd like to share the new Housing H&S Compliance UK Ltd & HHSC Learning training brochure, which showcases all public training courses until the end of 2025. Members of The Social Housing Safety Network Scotland can book any of these courses at a discounted rate.

You can also visit the [HHSC Learning Hub](#) for further information (including the training banners on the homepage, training calendar, plus a copy of the brochure). [Download the brochure here](#).



Introducing our new training support associate...



We are pleased to welcome Nicky Hodgson as our new training support associate! Her role with us involves a variety of front-line support functions across our wide and varied training programmes both for HHSC Learning and the Social Housing Safety Network Scotland. Nicky supports with client facing communication support, opening and logging on attendees for training sessions, administration functions and support for training attendees and responding to training enquiries.

Nicky brings strong organisational and communication skills to the team, which she balances with a friendly and supportive nature for training attendees and delegates.

If you haven't already then you'll probably meet Nicky on one of our training sessions or webinars soon!

Some of the upcoming training courses from HHSC Learning...

Click the banners for more information - member discounts for available for all courses...

IOSH Leading Safely®
'Live online' public course
27th March 2025

Click the banner for more info and to book places...



IATP Approved Asbestos Awareness
'Live online' public course
28th March 2025

Click the banner for more info and to book places...



IATP Duty to Manage Asbestos

'Live online' public course

2nd April 2025

Click the banner for more info and to book places...



CDM 2015 Overview Training for Stakeholders (All Duty Holders)

'Live online' public course

10th April 2025

Click the banner for more info and to book places...



**CDM
Regulations
2015**

Lift Safety Management

'Live online' public course

30th April 2025

Click the banner for more info and to book places...



**Housing H&S
developed course**

IOSH Managing Safely® in Social Housing

'Live online' public course

30th April, 7th & 14th May 2025

Click the banner for more info and to book places...

**Are you
Managing
Safely®?**

If not, then it's time to begin to get the answers you need when it comes to health and safety, ask the right questions. Ask for Managing Safely®.

Ask for IOSH.



Highfield Awarding Body of Compliance (HABC) Level 2 Award in Legionella Awareness – Hot and Cold Water Systems (RQF)

'Live online' public course

12th May 2025

Click the banner for more info and to book places...



Highfield
awarding body for compliance