



The Social Housing Safety Network Scotland NEWSLETTER

Welcome!

Our Summer 2025 newsletter will bring you up to date with what's happened since the last edition and what we've got coming up over the coming months.

ANNUAL CONFERENCE 2025 Shining a Light on Tenant & Resident Safety in Scotland

Social Housing Safety Network Scotland Annual Conference 2025 Hampden Park - 19th & 20th November 2025

We are delighted to share the [current programme](#) for this year's Annual Conference! (We'd love you to take a look but please note we are still finalising some sessions).

You can see the full conference information [on the website](#).

Early bird special

If you book your place by the end of September 2025 you can secure your place at last year's price. From 1st October 2025 there will be a small increase to all rates.



Policy and procedure workshops

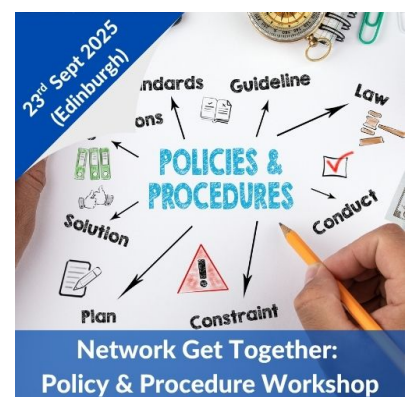
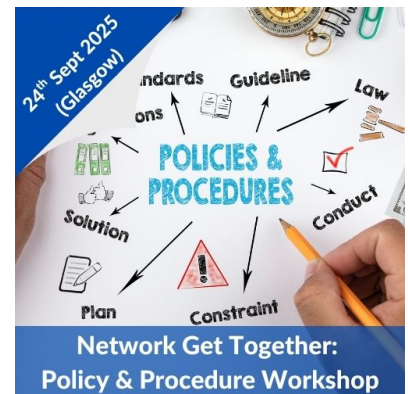
Opinions differ across the industry as to what is a policy, what is a procedure, what are standards, what is guidance and what level of detail is required for each of these documents; one thing that is certain, is that organisations should have documents that relate to their own stock and customer demographic and represent 'how' they deliver their services.

We know that getting this right can, sometimes, be a real challenge!

Come and join two of the Network Co-founders, Vicki and Ryan, (who have been auditing and supporting providers to develop their policies and procedures for nearly two decades), for this interactive workshop.

The workshop will look at what a policy is, what should be contained in there and how supporting procedures should set out how policy requirements will be delivered to comply with legislative and regulatory requirements as well as reflecting British Standards and sector specific requirements.

Download the flyer here and email events@scotlandsafetynetwork.scot to book your place.



Pressure systems in social housing

Expert Insight: Pressure Systems August 2025

Expert Insight
Pressure systems – Answers to the questions that you should be asking

We asked our pressure systems expert to provide answers to some of the common questions that you may have in relation to pressure system compliance in social housing.

Conor is a highly experienced professional in the fields of vertical transportation and pressure systems inspection, compliance, and consultancy. With over a decade of hands-on experience, he has successfully delivered comprehensive services to a wide range of clients, including housing associations, NHS Boards, and private organisations across Scotland.

SOCIAL HOUSING SAFETY NETWORK SCOTLAND

Last month saw our specialist associate, Conor Brown, host a FREE Member 'Get Together' webinar for a number of colleagues focusing on the fundamentals of pressure systems in the housing sector. A detailed and thorough presentation with lots of useful information, colleagues actively asked questions and all went away with some additional knowledge of pressure systems, where they can be found, and the specific compliance requirements including for maintenance and thorough examination.

Following the webinar, Conor has put together an Expert Insight, providing answers to some of the common questions that you may have in relation to pressure system compliance in social housing.

You can also download this (and other briefing notes and Expert Insights, including Conor's lift safety Expert Insight) **on the website**. (Login details required).



Women in Tenant Safety Scotland (WiTSS)

Connecting, championing and inspiring women...

Women in Tenant Safety Scotland (WiTSS) was established earlier this year to help to empower and inspire female colleagues across member organisations and give them an opportunity to form a collective voice to help and learn and develop from each other.

The group now has over 40 members and an active WhatsApp group.

The WiTSS Network is available to all women who work in tenant and resident safety, property/asset, maintenance teams in organisations who are members of the Social Housing Safety Network Scotland. To join us please [fill in the form here](#).

Butterfly Bursary

As part of WiTSS we have also established the 'Butterfly Bursary', a training and development fund which has been established to offer FREE training places on courses delivered by Housing H&S Compliance UK Ltd & HHSC Learning to members of Women in Tenant Safety Scotland (WiTSS).



The Butterfly Bursary is an integral part of WiTSS' ongoing commitment to supporting women working in tenant and resident safety in social housing in Scotland and aims to provide training and learning opportunities to members to enhance their knowledge in a range of safety subjects.

Last month we gave away 13 places on upcoming HHSC training courses!



Gas Safety Week - 8th - 14th September 2025

If you are planning to support Gas Safety Week this year and are in need of fresh ideas and content - you might be interested to know that the toolkit is now available to download!

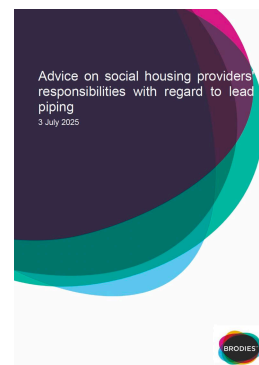
Gas Safety Week 2025, co-ordinated by Gas Safe Register, will take place from September 8th to 14th.

[You can access the toolkit here.](#)

Advice on social housing providers' responsibilities with regard to lead piping

We recently had a question from a Network member about social housing providers' responsibilities around lead piping - and Brodies LLP have kindly put together an advice note in response.

If you're on our member mailing list this should be in your inbox - you can also download this (and other briefing notes and expert insights) [on the website](#). (Login details required).



National Panel of Tenants and Service Users 2024 to 2025

This report sets out findings from the 2024/25 programme of engagement with the National Panel of Tenants and Service Users, commissioned by the Scottish Housing Regulator (SHR).

The Panel was established in 2013 as a way for the Scottish Housing Regulator to engage with tenants and other users of social landlord services. The Panel is used to gauge service user priorities and experiences, and findings help to shape SHR's focus as regulator of social landlords. Members include social tenants, people who have used homelessness services, residents of social rented Gypsy/Traveller sites and owners using social landlord factoring services.

[Read the report here.](#)

Regulator's National Panel gives insight into tenants' views and experiences of damp and mould

More than four fifths of members who took part in the survey feel they would know how to report damp or mould concerns to their landlord. Around half had received information from their landlord about reporting damp and mould, and just over a quarter had reported a damp and mould issue previously.

This research comes after the Regulator increased its focus on social landlords' responses to reports of damp and mould. From this year, its Annual Return on the Charter includes a new requirement for all social landlords to provide information on the length of time to resolve cases of damp and mould and the scale of open / re-opened cases.

[Read more here.](#)



Welcome to our new members!

Since our last newsletter, our Network has grown and we're delighted to welcome the following organisations:

Lanarkshire Housing Association

Harbour Homes

Shettleston Housing

Oak Tree Housing Association

Easthall Park Housing Association

Linstone Housing Association

Riverside Scotland

Caledonia Housing Association

Housing Regulator publishes work plans for 2025/26

The Scottish Housing Regulator has recently published its work plans for 2025/26, which are aligned to its 2024 – 2027 Strategy. The Regulator's priorities continue to be:

◆ delivering its statutory functions:

- monitoring, assessing and reporting regularly on the performance of social landlords and the governance and financial health of RSLs
- making regulatory interventions where appropriate
- maintaining a register of social landlords;

◆ listening to tenants and service users, using their feedback to inform effective regulation, and empowering them by publishing useful performance information about their landlord;

◆ working closely with, and listening to, all its stakeholders, to help it understand the challenges they face, and to promote a wider understanding of the current and emerging risks that may impact on social housing; and

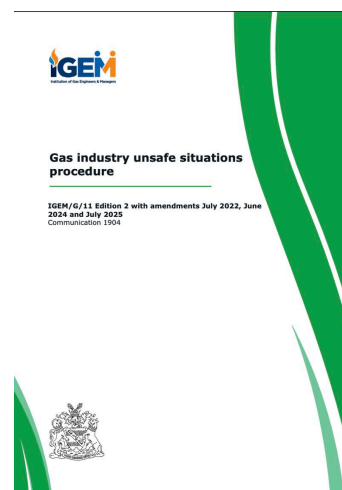
◆ being an effective, efficient and open public body and contributing constructively to the Scottish Government's public service reform agenda.

[You can read more here.](#)

Gas industry unsafe situations procedure (Updated July 2025)

This Procedure supersedes 2nd Edition of IGEM/G/11 with amendments July 2022 and June 2024. The Gas Industry Unsafe Situations Procedure (GIUSP), which is obsolete. This Procedure is for use by Gas Safe registered businesses/engineers when dealing with unsafe situations in domestic and non-domestic premises supplied with Natural Gas, Liquefied Petroleum Gas (LPG) and Hydrogen as defined in the Gas Safety (Installation and Use) Regulations 1998.

We have added the updated version to the gas safety section of the [online library](#).



Latest annual work-related fatalities published by HSE

PROTECTING PEOPLE
AND PLACES 

The Health and Safety Executive (HSE) recently published its latest annual fatality statistics, covering the period from April 2024 to March 2025.

Latest annual figures show 124 workers were killed in work-related incidents in Great Britain.

The number of deaths remain broadly in line with pre-pandemic levels, and compares to 223 in 2004/05 and 495 in 1981.

The most common cause of fatal injuries continues to be falls from a height (35), representing over a quarter of worker deaths in 2024/25.

A further 92 people who were not at work were killed in work-related incidents in 2024/25. This refers to members of the public who were in a workplace but were not working themselves.

The figures relate to work-related accidents and do not include deaths arising from occupational diseases or diseases arising from certain occupational exposures.

[You can read more here.](#)

Managing asbestos isn't optional

We wanted to share the following important reminder from IATP Independent Asbestos Training Providers -... If you're responsible for a building, having an asbestos survey is only step one. You also need a clear, up-to-date asbestos management plan.

This means:

-  Knowing where asbestos is located
-  Assessing its condition
-  Monitoring and reviewing regularly
-  Informing anyone who may disturb it
-  Ensuring staff receive proper training

Without this, you're not compliant with the Control of Asbestos Regulations - and more importantly, you're putting people at risk.

Managing asbestos isn't optional. It's your duty.

**124 workers died in
work-related incidents
in 2024/25**


**Managing
asbestos isn't
optional. It's
your duty.**

Housing regulator publishes second report on notifiable events

The Scottish Housing Regulator (SHR) has published its annual summary of the notifiable events reported by Registered Social Landlords (RSLs) during 2024/25.

Notifiable events are things that RSLs must report to the Regulator as they could potentially pose a risk to tenants' interests, the landlord's operations, or the broader reputation of the social housing sector.

In 2024/25, RSLs submitted 50 notifiable events within the health and safety category, as opposed to 42 the previous year.

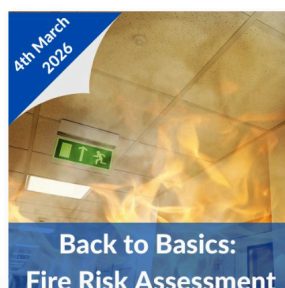
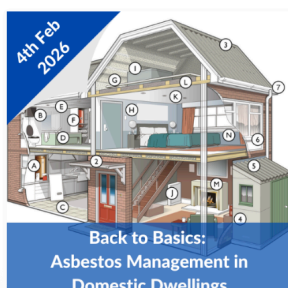
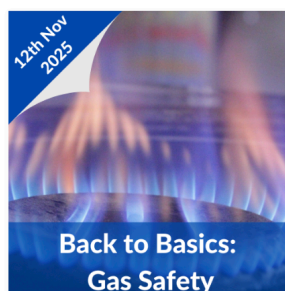
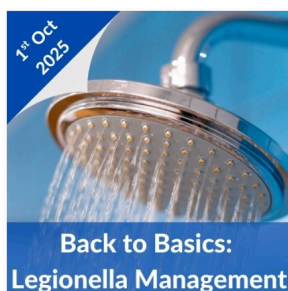
The Regulator reported that:

- ◆ Health and Safety NEs are not reported under formal subgroups, however a review of submitted NEs in this category shows that falling architectural elements, missing safety checks and fires were the most frequently reported NEs, accounting for close to half of submitted NEs in this category.
- ◆ Staff/Contractor injuries, RAAC, cladding, missed asbestos surveys and other miscellaneous issues made up the remainder of the NEs reported in this category.

[You can read more here.](#)

FREE Back to Basics Webinar Series

Our 'Back to Basics' series of webinars which will take a look at a specific safety-related subject and tell you what you should be doing to comply with the Regulations and standards – sometimes, it's about more than holding a certificate or assessment and ticking a box. [Visit the website](#) for more information and to book.



Spotlight on training

All Network members are entitled to a discounted rate on Housing H&S Compliance UK Ltd training courses. Here are few upcoming courses...

Understanding Your Asbestos Survey Reports

'Live online' public course

23rd September 2025

Click the banner for more info and to book places...



**Housing H&S
developed course**

Asbestos surveys are an essential part of an organisation's asbestos management 'toolkit'. The aim of this session is to improve knowledge and awareness of the contents of an asbestos survey, the caveats that may be included and what you should do now that you have the information.

As part of the training, delegates will review a typical example of an asbestos survey (they can also bring their own along to the training) to understand the contents including how to identify key requirements, review asbestos sample findings and any drawings, discuss material and priority scores and identify what next steps are required to manage any asbestos that has been identified.

[You can find out more and book your place here.](#)

Routine Playground Visual Inspection Course

Face-to-face course - Glasgow

7th October 2025

Click the banner for more info and to book places...



This course is aimed at those who are responsible for the routine (daily/weekly) inspections. Such inspections are mainly visual and offer you the opportunity to check for issues arising from day-to-day wear and tear, weather and vandalism.

Some of the things covered in this training include accidents, their type, frequency and severity, the appropriate Acts of Parliament and how they may affect the operator and directly the inspector, documentation, reporting and importance of record keeping, common faults on popular items, and practical site inspection.

[You can find out more and book your place here.](#)

And there are more upcoming training courses...

Click the banners for more information and booking forms.

Gas Safety Awareness

'Live online' public course

10th September 2025

Click the banner for more info and to book places...



**Housing H&S
developed course**

IOSH Leading Safely®

'Live online' public course

11th September 2025

Click the banner for more info and to book places...



Lift Safety Management

'Live online' public course

17th September 2025

Click the banner for more info and to book places...



**Housing H&S
developed course**

Highfield Awarding Body of Compliance (HABC) Level 2 Award in Legionella Awareness – Hot and Cold Water Systems (RQF)

'Live online' public course

23rd October 2025

Click the banner for more info and to book places...



Condensation, Damp and Mould: Causes & Cures (Technical Officers)

'Live online' public course

28th October 2025

Click the banner for more info and to book places...

